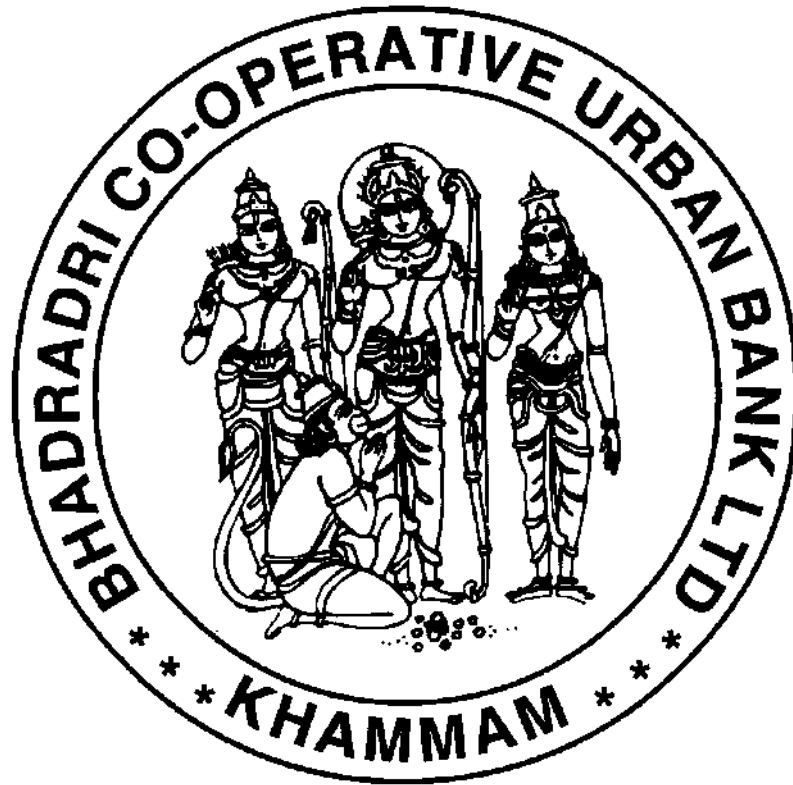


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Regd. No. 1108/T.E/1997



Consumer Education Literature – SMA / NPA

PRUDENTIAL NORMS ON INCOME RECOGNITION, ASSET CLASSIFICATION AND PROVISIONING (IRACP), PERTAINING TO ADVANCES IS ISSUED BY RBI ON NOVEMBER 12, 2021, AND FEBRUARY 15, 2022.

For spreading the awareness in the borrowers, placed below are important points and clarifications of Special Mention Account (SMA) / Non-Performing Asset (NPA) classification.

Objective - Vide above dated circular RBI wish to bring about uniformity and common understanding regarding the implementation of the guidelines on IRACP.

When Bank classify loan accounts as Special Mention Account (SMA) and Non-Performing Asset (NPA) immediately. Basis are

A. The Bank classifies the borrower as SMA/NPA based on the extant Regulatory guidelines. The same is explained hereunder: Classification as Special Mention Account (SMA):

Lending institutions will recognize the incipient stress in loan accounts, immediately on default, by classifying them as Special Mention Accounts (SMA). The basis of classification of SMA / NPA category shall be as follows: Loans other than revolving facilities		Loans in the nature of cash credit / overdraft	
SMA sub-categories	Basis for classification – Principal or interest payment or any other amount wholly or partly overdue.	SMA Sub-categories	Basis for classification – Outstanding balance remains continuously in excess of the sanctioned limit or drawing power, whichever is lower, for a period of:
SMA 0	Up to 30 days	NA	NA
SMA 1	More than 30 days and up to 60 days	SMA 1	More than 30 days and up to 60 days
SMA 2	More than 60 days and up to 90 days	SMA 2	More than 60 days and up to 90 days

B. Non-Performing Asset:

As per the above circular a Non-Performing Asset (NPA) is a loan or an advance where:

- a. interest and/ or instalment of principal remains overdue for a period of more than 90 days in respect of a term loan
- b. the account remains 'out of order' as indicated below, in respect of an Overdraft/Cash Credit (OD/CC)
- c. the bill remains overdue for a period of more than 90 days in the case of bills purchased and discounted

Account be treated as 'Out of Order

An account shall be treated as 'out of order' if:

- a. The outstanding balance in the CC / OD account remains continuously in excess of the sanctioned limit / drawing power for 90 days, or
- b. The outstanding balance in the CC / OD account is less than the sanctioned limit / drawing power but there are no credits continuously for 90 days, or the outstanding balance in the CC/OD account is less than the sanctioned limit / drawing power but credits are not enough to cover the interest debited during the previous 90 days period.

In the above context, it is further clarified that borrower accounts shall be flagged as overdue by the Bank part of their day-end (EOD) processes for the due date, irrespective of the time of running

Due Means - the principal/interest/ any charges levied on the loan account which are payable within the period stipulated as per the terms of sanction of the credit facility.

Overdue Means - the principal / interest / any charges levied on the loan account which are payable but have not been paid within the period stipulated as per the terms of sanction of the credit facility. In other words, any amount due to the Bank under any credit facility is 'overdue' if it is not paid on or before the due date as contracted between the Bank and its customer.

Accounting method used by Bank to arrive at the number of days overdue for determining the SMA/NPA status

The Principle of FIFO i.e., 'First In, First Out' accounting method is applicable to arrive at the No. of days of overdue for determining the SMA / NPA status. FIFO principle assumes, the oldest outstanding dues in the loan account needs to be cleared first. The FIFO method thus requires that what is due first must be paid by the borrower first.

NPA to Standard Account When -

It is clarified that loan accounts classified as NPAs are upgraded to 'Standard' asset only if the entire arrears of interest and principal pertaining to all the credit facilities are paid by the borrower. With regard to upgradation of accounts classified as NPA due to restructuring, non-achievement of Date of Commencement of Commercial Operations (DCCO), etc., the instructions as per the specific regulatory circular will continue to be applicable

Learn by Example-

Please find below example wherein movement of an account to SMA category to NPA category based on delay I Non-payment of dues and subsequent upgradation to Standard category at day end

Process: Due date of payment	Payment date	Payment Covers	Age of oldest dues in day	SMA/NPA Categorization on	SMA since date/ SMA Class date	NPA categorize action	NPA Date
01.01.2022	01.01.2022	Entire dues up to 01.01.2022	0	Nil	NA	NA	NA
01.02.2022	01.02.2022	Partly paid dues of 01.02.2022	1	SMA-0	01.02.2022	NA	NA
01.02.2022	02.02.2022	Partly paid dues of 01.02.2022	2	SMA-0	01.02.2022	NA	NA
01.03.2022		Dues of 01.02.2022 not fully paid 01.03.2022 is also due at EOD 01.03.2022	29	SMA-0	01.02.2022	NA	NA
		Dues of 01.02.2022 not fully paid, Due for 01.03.2022 not paid at EOD 01.03.2022	1	SMA-0	01.03.2022	NA	NA
		No payment of full dues of 01.02.2022 and 01.03.2022 at EOD 03.03.2022	31	SMA-1	1.02.2022/3.03.2022	NA	NA
		Dues of 01.02.2022 fully paid , Due for 01.03.2022 not fully paid at EOD 1.03.2022	1	SMA-0	01.03.2022	NA	NA
01.04.2022		No payment of dues of 01.02.2022, 01.03.2022 an amount due on 01.4.2022 at EOD 1.04.2022	60	SMA-1	1.02.2022/3.03.2022	NA	NA

Process: Due date of payment	Payment date	Payment Covers	Age of oldest dues in day	SMA/NPA Categorization on	SMA since date/ SMA Class date	NPA categorize action	NPA Date
		No payment of dues of 01.02.2022 till 01.04.2022 at EOD 02.04.2022	61	SMA-2	01.02.2022/02.04.2022	NA	NA
01.05.2022		No payment of dues of 01.02.2022 till 01.05.22 at EOD 01.05.2022	90	SMA-2	01.02.2022/02.04.2022	NA	NA
		No payment of dues of 01.02.2022 till 01.05.22 at EOD 02.05.2022	91	NPA	Na	NPA	02.05.2022
01.06.2022	01.06.2022	Fully Paid dues of 01.02.2022 at EOD 01.06.2022	93	NPA	Na	NPA	02.05.2022
01.07.2022	01.07.2022	Paid entire dues of 1.03.2022 & 01.04.2022 at EOD 01.07.2022	62	NPA	Na	NPA	02.05.2022
01.08.2022	01.08.2022	Paid entire dues of 1.05.2022 & 01.06.2022 at EOD 01.08.2022	32	NPA	Na	NPA	02.05.2022
01.09.2022	01.09.2022	Paid entire dues of 01.07.2022 & 01.08.2022 at EOD 1.09.2022	1	NPA	Na	NPA	02.05.2022
01.10.2022	01.10.2022	Paid entire dues of 01.09.2022 & 01.10.2022	0	Standard Account with no overdue	Na	NA	STD from 01.10.2022

The examples quoted above are illustrative and not exhaustive in nature and relate to general scenarios.

For any queries, kindly connect with the nearest Branch.



Indian Banks' Association

Corporate & International Banking
(Stressed Assets)

21st March 2022

To: All the Chief Executives of the Member Banks / FIs:

Dear Sir,

Sub: FAQs on Clarifications/guidance provided by RBI on Prudential norms on IRACP

1. With a view to ensure uniformity in implementation of IRACP norms, RBI vide Circular dated 12th November 2021 (ref No. RBI/ 20212022/ 125/ DOR .STR. REC. 68/21. 04.048/2021-22) provided clarifications and instructions on certain aspects referred in the Master Circular dated 1st October 2021. Further clarifications on the subject have also been provided vide RBI Circular No. RBI/2021-2022/158/DOR.STR.REC.85/21.04.048/2021-22 dated 15th February 2022.
2. In terms of clarifications provided vide RBI Circular dated 12th November,2021, with regard to 'Specification of due date/repayment date', lending institutions are required to interalia, include examples of SMA/NPA classification dates, in the loan agreements. It is also stated that, in case of fresh loans, this requirement must be complied with not later than December 31, 2021. In this regard, IBA vide Communication dated 30th December 2021 (ref No: C7I-III/IRAC/14.12/2021-22) has provided additional guidance in the matter.
3. The guidelines prescribed under RBI Circular dated 12th November, 2021 also require that Lending institutions ensure compliance to the instructions on Consumer Education, FAQs (ref: item G of the Circular) at the earliest but not later than March 31,2022.
4. In this regard, IBA in engagement with the lending institutions facilitated designing the content of the literature for the Consumer Education in the form of FAQs. The IBA's Standing Committee on Stressed Assets in its meeting held on 16th March 2022 deliberated on the said FAQs and approved the same for advising the member Banks / FIs for adoption and further necessary action.
5. The content of the literature for the Consumer Education in the form of FAQs as stated above is furnished in Annexure to this communication. While implementing the RBI guidelines in the matter, Member Banks / FIs may adopt the contents of the Consumer Education literature as suggested.

Yours faithfully,

Gopal Murli Bhagat
Dy. Chief Executive

Encl: a/a

Annexure

Consumer Education literature: FAQs on IRACP Norms

1. What is the meaning of the term 'Dues' ?

The term 'Dues' mean, the principal / interest/ any charges levied on the loan account which are payable within the period stipulated as per the terms of sanction of the credit facility.

2. What is the meaning of the term 'Over Dues' ?

'Over Dues' mean the principal / interest/ any charges levied on the loan account which are payable, but have not been paid on or before the period stipulated as per the terms of sanction of the credit facility.

3. What is "Overdue" in the context of a loan with the lending institution?

Any amount due to the lending institution under any credit facility is 'Overdue' if it is not paid on or before the Due date fixed by the lending institution.

4. What is a Stressed Account?

Borrowers are required to pay the EMI/ instalment / interest at periodic intervals as per the terms agreed before availing of the loan. In case such EMI / Instalments / interest dues are not paid on or before the due date on agreed terms, such account is called as a 'stressed account'.

5. What is a Special Mention Account (SMA)?

A Loan account showing symptoms of stress as evidenced by a default in payment of dues will be classified as 'Special Mention Accounts (SMA)'. Such accounts if not regularized within 90 days gets classified as 'Non Performing Asset (NPA)

6. How SMA are categorized?

SMA's are classified under following Sub-categories as under:

Loans other than revolving facilities		Loans in the nature of revolving facilities like cash credit / overdraft	
SMA Sub-categories	Basis for classification – Principal or interest payment or any other amount wholly or partly overdue between;	SMA Sub-categories	Basis for classification – Outstanding balance remains continuously in excess of the sanctioned limit or drawing power, whichever is lower, for a period of:
SMA-0	Up to 30 days		
SMA-1	More than 30 days and up to 60 days	SMA-1	More than 30 days and up to 60 days
SMA-2	More than 60 days and up to 90 days	SMA-2	More than 60 days and up to 90 days

7. What are Non-performing Assets:

In a credit facility/ies where stress/delinquency/ short comings as indicated below are observed, such borrowal accounts are classified as Non- Performing Assets (NPA).

- a. Interest and/ or installment of principal remains overdue for a period of more than 90 days in respect of a term loan,
- b. The bill remains overdue for a period of more than 90 days in the case of bills purchased and discounted,
- c. Agricultural Loans: The installment of principal or interest thereon remains overdue for two crop seasons in respect of short duration crops , and, remains overdue for one crop season in respect long duration crops
- d. The account remains 'out of order' in respect of an Overdraft/Cash Credit (OD/CC) facility as under:
 - i. the outstanding balance in the CC/OD account remains continuously in excess of the sanctioned limit/drawing power for 90 days, or
 - ii. the outstanding balance in the CC/OD account is less than the sanctioned limit/drawing power but there are no credits continuously for 90 days, or the outstanding balance in the CC/OD account is less than the sanctioned limit/drawing power but credits are not enough to cover the interest debited during the 'previous 90 days period'.
(Note: The 'Previous 90 days period' for determination of 'out of order' status of CC/OD account shall be inclusive of the day for which the day-end-process is being run by the lending institution.)
- e. An account where the regular / ad hoc credit limits have not been reviewed/ renewed within 180 days from the due date / date of ad hoc sanction
- f. Where Loans / Limits have been sanctioned against the Security of Stock & Book debts, and, in such cases, if the position of such Stock & Book debts is not submitted to the lenders to determine the Drawing Power, the outstanding in the account based on the Drawing Power calculated from Stock & Book Debts Statement older than three months would be deemed as 'irregular', and, if such irregularity exists for a continuous period of 90 days, the account will be classified as NPA.

8. Give Examples for classification of a loan as SMA-0, SMA-1, SMA-2 and NPA:**8.1 In respect of accounts where EMI / Installments are payable:**

Example: If due date of a loan account is March 31, 2022, and full dues are not received before the lending institution runs the day-end process for this date, the date of overdue shall be March 31, 2022 and the account will be classified as SMA0 as on 31.03.2022. If it continues to remain overdue, then this account shall get tagged as SMA-1 upon running day-end process on April 30, 2022 i.e. upon completion of 30 days of being continuously overdue. Accordingly, the date of SMA-1 classification for that account shall be April 30, 2022.

Similarly, if the account continues to remain overdue, it shall get tagged as SMA-2 upon running day-end process on May 30, 2022 and if continues to remain overdue further, it shall get classified as NPA upon running day-end process on June 29, 2022.

8.2 In respect of accounts in the nature of revolving facilities like cash credit / overdraft the account turns into an NPA when:

i) the outstanding balance in the CC / OD account remains continuously in excess of the sanctioned limit/drawing power for 90 days, or, ii) the outstanding balance in the CC / OD account is less than the sanctioned limit/drawing power but there are no credits continuously for 90 days, or the outstanding balance in the CC / OD account is less than the sanctioned limit/drawing power but credits are not enough to cover the interest debited during the 'previous 90 days period'. (Note: The 'Previous 90 days period' for determination of 'out of order' status of CC / OD account shall be inclusive of the day for which the day-end-process is being run by the lending institution).

8.3 Renewal Pending:

Regular and ad hoc credit limits need to be reviewed / regularized not later than three months from the due date / date of ad hoc sanction. In case of constraints such as non-availability of financial statements and other data from the borrowers, the branch should furnish evidence to show that renewal / review of credit limits is already on and would be completed soon. In any case, delay beyond six months is not considered desirable as a general discipline. Hence, an account where the regular / ad hoc credit limits have not been reviewed / renewed within 180 days from the due date / date of ad hoc sanction will be treated as NPA.

If the due date for renewal is 31-03-2022 and if the limit is not renewed till 26th Sep 2022, such account will be classified as NPA during Day end Process run on 26-09-2022.

8.4 Non Submission of Stock & Book Debt Statement:

If a CC / OD account is sanctioned against hypothecation of stock & book debts, the borrower has to submit the stock and book debt statements periodically to facilitate lenders to determine Drawing Power under the account. The outstanding in the account based on the Drawing Power calculated from stock & Book debts statements older than three months would be deemed as 'irregular'. If such irregularity exists for a continuous period of 90 days, the account will be classified as NPA.

9. At what periodicity the lending institutions undertake the classification of Accounts as SMA or NPA ?

Lending institutions undertake the process of classification of Accounts as SMA / NPA on daily basis during the Day-end-Process.

10. Whether all loan accounts of the borrower is classified as NPA if one of his loan account turns NPA?

Yes, NPA classification is borrower wise and not account wise. Hence if one loan account of the borrower is classified as NPA, all other loan accounts of the borrower also will be classified as NPA.

11. Whether amount paid/deposited during the day is considered during the NPA marking process ?

Credits received before the day-end-process are considered for calculation of delinquency at the time of undertaking the Asset Classification process. Any credit received subsequently are treated as receipts for the subsequent day.

12. How borrower accounts are upgraded to regular status after being classified as NPA?

A loan account, classified as NPA will be upgraded to Standard Asset only upon regularization of all loan accounts of the borrower having arrears and rectification of attendant irregularities relating to Review/ Renewal & Stock & book debts of the borrowal account

13. What is the impact on the borrower if account is slipped to Stress/NPA?

As per the regulatory guidelines Bank has to report Stress/Default /NPA to Central Repository Information of Large Credit (CRILC), Credit Information Companies etc. from time to time which impact the credit history of the borrowers and attendant repercussions.

(Note: It is to be noted that the content of consumer education as stated above is illustrative in nature and as such, the IRACP norms and clarifications provided by RBI will prevail for implementation from time to time).

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